Fraud Module Orientation

- Initiated By: Administrator / Users
- Used To: Fraud Module Orientation



- This module is a paid-for service and is available on request should you be interested in signing up for it.
- 1. Click on the E-commerce icon



2. You will now be able to see all the functions in that category





3. By clicking on **Fraud Module**, you will see the Fraud Manager page. Select the applicable application

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Dushtcoard		
	Fraud Manager	
Reports	(\$)	
E-commerce	4	
Payment Link	Reduce risk, chargeback and reputational damage by preventing fraud before it happens!	
Portal Admin	Application	
and the context of th	A Calcel Andre Marcelland Andreasses Under Annuellen and Annuellen and Annuellen and Annuellen A	
() Help	Los da col for final al distance in the 6 conversion. The models in the single-	

4. Fraud Manager will open



Client Portal | E-commerce | Fraud Module Orientation

5. You can change the **Application** from the drop-down menu for which you want to set up the Fraud Manager

Fraud Manager	
Application	
Application 005 SecureEET	

 By clicking on Repeated Successes, you will now be able to set the thresholds. These thresholds are set to be either Flagged or Failed based on the number of successful transactions per Hour, Day, Week or Month

n someone performs age unusual behavio	repeated transactions, it can sometime ar using these settings.	s be an indicator of fraud				
P						
	Flag if more than			Fail if more than		
Flag a su	ccessful transaction if more than "set" in made from the same place or card p	amber attempts are er døy.	Fail à succe	soful transaction if more than "set made from the same place or car	' number attempts are d per day.	
Hour	off	10	Hour	off —	- 10	
Day	on —	10	Day	off	- 10	
Week	off	10	Week	off —	10	
			1.1			

 You can also set thresholds to either IP addresses, UCI's or Cardhash's (or all 3 if you so wish)



 By clicking on Repeated Failures, you will now be able to set the threshold for either Flagging or Failing based on the number of successful transaction per Hour, Day, Week or Month (same as with





 You can also set thresholds to either IP addresses, UCI's or Cardhash's (or all 3 if you so wish)



10. By clicking on **Suspicious Locations**, you can manage transactions per Shipping Country, Billing Country or Card Country

Man	age Suspicious Locati	ions		
A good used wa custom	way of identifying potential fraud is t as issued, and where the delivery is b er demographic. Manage transaction	o compare where yo eing sent. This is es is that seem suspici	our custi pecially ious with	omer is located, where the card they helpful the more you know about yo h these settings
IP				
Block	or flag if the transaction IP Add	ress does not ma	atch the	e following options
	Shipping Country	Flag		Fail
D	Billing Country	Flag		Fail
D	Card Country	Flag	्राष्ट	Fail
Card				
Block	or flag if the cards country of is	sue does not ma	tch the	following options
	Shipping Country	Flag		Fail
	Billing Country	Flag	30	Fall
	Card Country	Flag		Fall



11. By clicking on **Blacklist Items**, you can add countries to the blocked countries list. This will prevents payment with cards issued from that country.

Blacklisted Countries	
Adding countries to the blocked countries list prevents payment with cards issued from the crow only provide goods and services to users from specific countries, this is a great way of preposable fraudulent transactions.	ountry. If eventing
South-Africa	
Kenya	
Benin	
Botswana	
Burkina Faso	
Burundi	

12. After selecting your countries, click on the **Move Selection** button to see the chosen countries to the right.

	Azerbaijan
K Move Selection	Barbados
Move Selection	
Move All >1	
I < Move All	

13. Once you are satisfied with the selection, click on Save



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14. You can Blacklist/block specific users by blacklisting their IP Address, Card details or UCI.

Blacklist/block users by blacklisting the	eir IP Address, Card details or UCI.
IP ADDRESS	Blacklist IP ADDRESS
CARDHASH	Blacklist CARDHASH
UCI	Blacklist UCI

15. By clicking on the Blacklist History tab, you can see all the items that have been set up for your organisation. The "block" is applied only to your business, and was either set manually by you or another client portal user within your organisation or automatically applied by the Fraud Prevention Suite, based on your configuration. This module enables you to unblock cards.

Application Masterpass	*				
Repeated Successes		Repeated Failures	Suspicious Locations	Blacklist Items	Blacklist History
Blacklist History					
The table below displays all the its or automatically by the Fraud Prev	erns. The trention Su	block is applied only to your busi- ite, based on your configuration.	sess, and was either set manually by you o This module enables your to unblock card	or another merchant portal user, ds, and view transaction history	
None					
Ip Address					
Card Hash					
Unique Client Identifier		-			

16. By clicking on the Unblock icon, you can unblock previous blocked items

